

GO Controller Driver Installation Instruction

Background

When you connect the PRECIBEO GO Controller via USB to your Windows 10 computer the first time, Windows 10 shall automatically find, download and install the needed driver, as long as your computer is connected to the internet.

However, if your Windows 10 computer is not connected to the internet, or otherwise not successful in installing the needed driver package, the drivers can also be installed via a separate Driver Installer Program, provided by FTDI Chip, UK, the manufacturer of the GO Controller's USB interface.

To use the FTDI Chip Driver Installer Program to install the drivers needed, please follow the following instructions.

Step 1 – Download

Download the zip-compressed FTDI Chip Driver Installer Program from the following link:

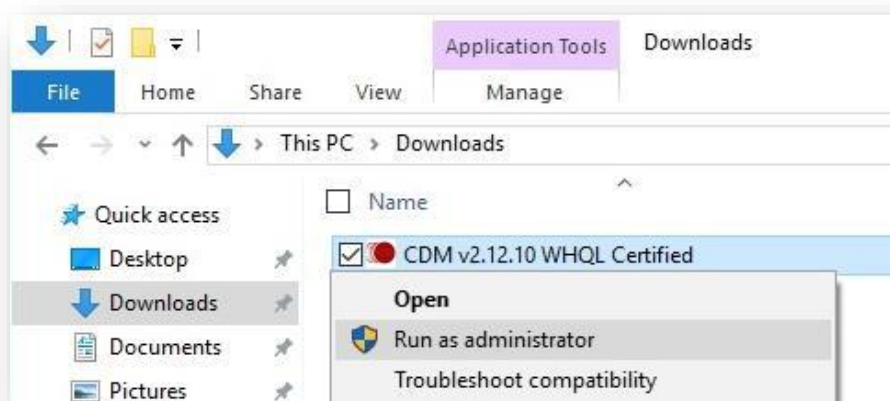
[FTDI Chip Driver Installer Program](#)

Step 2 – Unzip

Extract the zip-compressed FTDI Chip Driver Installer Program into a new folder.

Step 3 – Install

- a) **Before starting the installation, make sure that your PRECIBEO GO Controller is disconnected from your computer.**
- b) Right-click at the unzipped FTDI Chip Driver Installer Program, and choose "Run as Administrator".

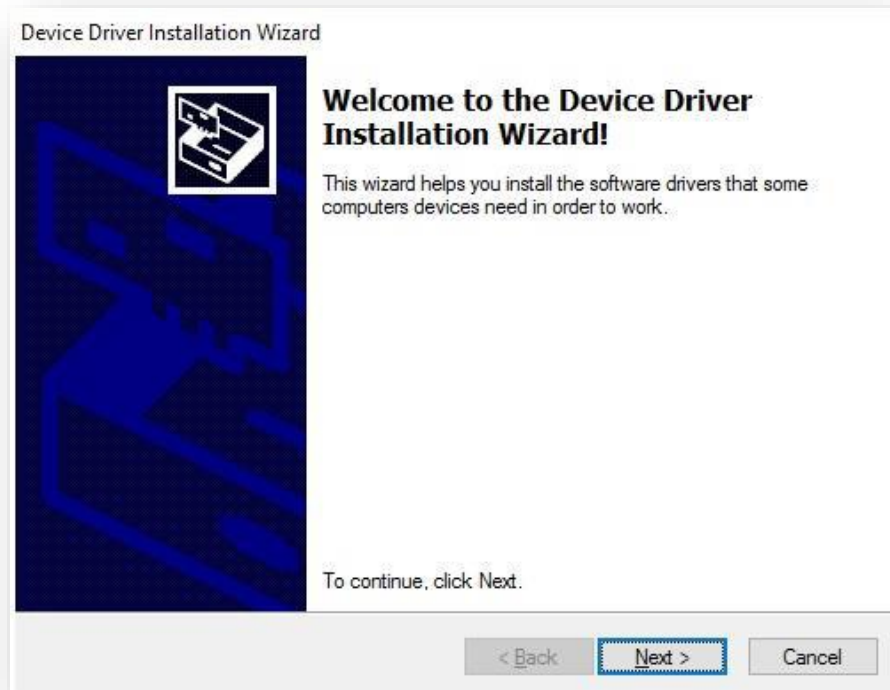


You may see a message from "User Access Control" asking "Do you want to allow this app to make changes to your PC?". If so, click Yes to continue.

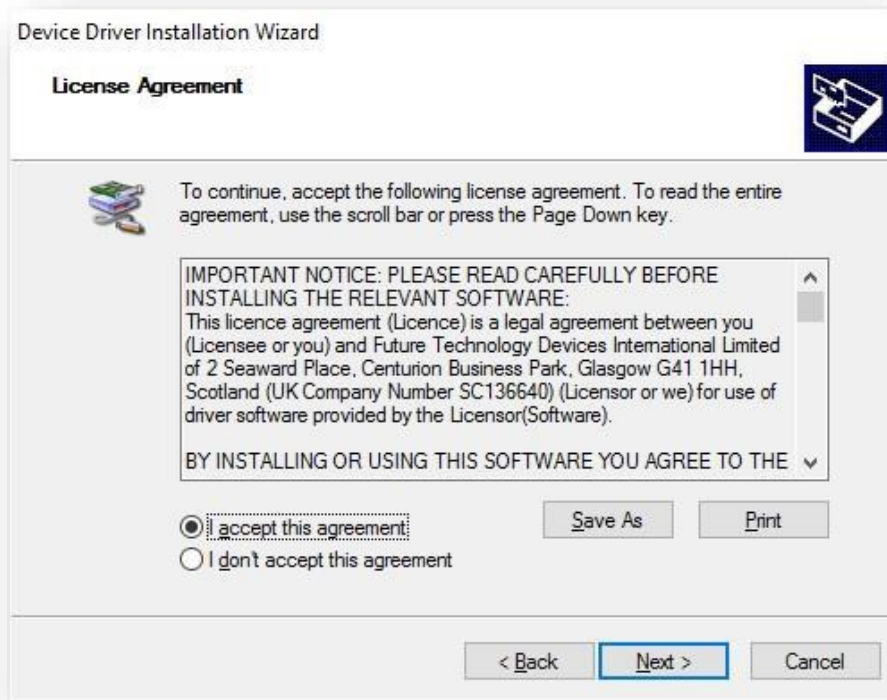
- c) Press the “Extract” button, to unpack the FTDI Driver Package for Windows and launch the installer.



- d) Click at “Next” to get started with the installation.



- e) Choose to accept the license agreement or not and click next.



- f) The drivers are now installed on your computer. Choose "Finish" to exit the installer.



- g) Now, to complete the installation, connect the PRECIBEO GO Controller via the USB cable to your computer. When opening the “Device Manager” in Windows 10, with the GO Controller connected, the GO Controller shall be listed under “Ports (COM & LPT)” as a “USB Serial Port”.

